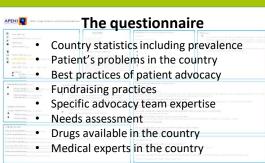


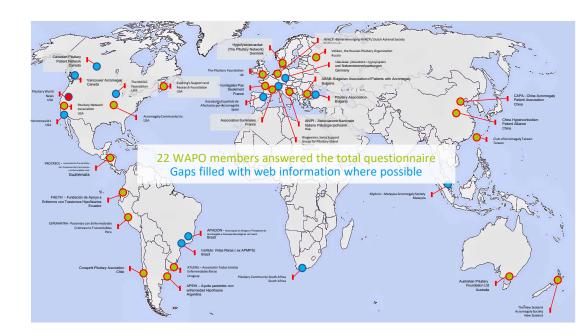
In 2018-19 WAPO has performed a mapping project (phase I) as a step towards learning about the members to better serve them

PROJECT DESIGN: A web research + a questionnaire + an interview with WAPO members to collect comparable information

Project objectives :

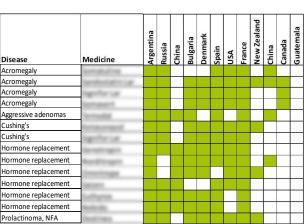
- · Get the big picture
- Learn about the differences
- Identify needs
- Plan activities



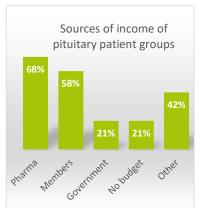


Key insights

In some countries critical drugs are not available or even not certified.



Most patient groups are financed by pharmaceuticals and members, and current sources are insufficient.



There are specialists everywhere, but we still do not know about many of them. Patients can be a trusted source of information for other patients.



We know now the most acute needs of patient groups, and we know who suffers the most.

- Financial support (especially for emerging countries)
- Awareness information and networking resources
- Professional management / training in management / mentorship programs in:
- Volunteers and community management
- Fundraising
- Database management
- Legal issues and policy making
- Creation of international guidelines